



# Complete the following steps to Reset your Password

From [welcome.enc.edu](http://welcome.enc.edu)

## Eastern Nazarene College

LOG IN MAIN MENU HELP CONTACT US

Welcome Guest!

### Reset my password

In order to retrieve your User ID you must fill in your last name and one of the two additional identifying numbers.

\* = Required

Last Name\*

SSN

OR

Colleague ID

SUBMIT

Select an e-mail address

\* = Required

Send my temporary password to this email address\*

SUBMIT

**Email**

NetID Password Reset

donotreply@enc.edu 9:21 AM (0 minutes ago)

to me

Your NetID password has been reset at your request.

This is your new **TEMPORARY password** JS5p118g

Return to your web browser and login. **Temporary Password**

The first time you login, you must choose a new password. After login, click 'Change Password' tab.

If you have received this e-mail in error, please contact the ITS Help immediately:  
 Email: [its-help@enc.edu](mailto:its-help@enc.edu)  
 Phone: [617-745-3727](tel:617-745-3727)

REMINDER: Do NOT share your password with anyone. ITS will NEVER ask for it via email or over the phone. Any request for your password is a scam and should be ignored. If you mistakenly share your password, reset it immediately or let ITS know so that your account remains secure.

### Reset Password Confirmation

Your temporary password will be sent to this e-mail address immediately

OK

Click **Log In** Tab

Log In

User ID

Password

Hint

NetID Temporary Password

SUBMIT

## Eastern Nazarene College

CHANGE PASSWORD LOG OUT MAIN MENU CONTACT US

Welcome

WebAdvisor gives students, staff, and the community access to our databases.

Select your point of entry to the right.

### Change Password

Your new password must be at least 8 characters long. It must contain at least one upper case letter, one lower case letter, and one number.

\* = Required

User ID\*

Old Password\*

New Password\*

Confirm Password\*

Hint

SUBMIT

## Eastern Nazarene College

CHANGE PASSWORD LOG OUT MAIN MENU CONTACT US

Welcome

WebAdvisor gives students, staff, and the community access to our databases.

Select your point of entry to the right.

Students

Now use your ENC Credentials (NetID & Password) to login at [Portal.enc.edu](http://Portal.enc.edu)